

Carissa Luna

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Professional Summary

Friendly individual who cares about the quality of her work and the experience of her guests. Loyal team player with 2.5 years of food industry experience. Looking for a server position with a company that has opportunities for growth.

Skills

- Quick learner
- Food/alcohol safety
- Excellent memory
- Great communication ability
- Helpful and patient
- Hard working
- Multi-tasking skills

Experience

Server

Jun 2019 - Aug 2019

Obon

Scottsdale, AZ

- Completed training two weeks prior to grand opening.
- Multi-task and work at a fast pace to efficiently serve guests.
- Extensive knowledge of sushi, fish, and sake.
- Learned many Japanese terms that were frequently used.
- Maintained a clean and organized environment in the back of the house.
- Communicated my and my guests needs to the expo.

Server/hostess

Dec 2016 - Mar 2019

Taco Guild

- Recommended food and drink options to guests with preferences and concerns/allergies.
- Groomed tables during service to maintain a presentable environment.
- Helped out teammates to achieve a smooth running shift.
- Keep track of orders and seat numbers to properly split checks.
- Set up and accommodate for large parties.
- Greeted every guest and informed them about any promotions or daily specials.
- Hostess/food-runner/busser.

Hostess/Food Runner/Busser

Oct 2017 - Jun 2018

Two Brothers Tap House and Brewery

Scottsdale, AZ

- Acknowledged customer issues and resolved their problems quickly.
- Communicated with management to ensure complete care of customers.
- Assist servers by cleaning and resetting empty tables as quickly as possible to get waiting customers sat.
- Made sure orders were correct, presentable, and properly garnished before running plates to the table.
- Followed up with servers and tables to check that nothing was missing.

Education

Bachelor of Science

Arizona State University, Tempe Campus
Industrial Design

Tempe, AZ